***Schola Bohemia Services***

***Before and After School Licensed Childcare***

***3151 York Street***

***Port Coquitlam, BC***

***V3B 4A7***

***Info & Registration :***

***Rita Langrova 604-220-4250***

***Centre Manager langrova@shaw.ca***

***Emergency Shelter (HLCS Middle School):***

***#4A-2099 Lougheed Hwy.***

***Port Coquitlam***

***V3B 1A8***

***Out of Province Contact in Case of Emergency***

 ***Carmelite Day Nursery Toronto 1-416-536-5313***

***Spaces available: 65***

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***PHILOSOPHY***

*Welcome to Schola Bohemia Services Before and After School Licensed Childcare.*

*The Schola Bohemia Services Childcare was established in 2011 to provide care for school age children of working parents. We aim to provide a warm, Christian, home-like atmosphere in which the child is led to an awareness of the Love God has for each one of us. This awareness is the foundation on which the child builds a sense of self worth and self respect. This same foundation encourages the child to reach out in love to others, to live life to the full.*

*As a team, we are committed to providing a safe and stimulating environment for your children to grow, learn and develop as a whole person. We realize that each child develops at his/her own pace. With our trained staff’s knowledge and commitment of child development, it allows us to plan and respond to your child’s individual needs.*

*These are the years of tremendous growth and change. The program is planned with many different experiences, so that each child can develop socially, emotionally, mentally and physically in a safe and happy environment. We offer daily planned activities and lots of free choice to develop and increase each child’s self esteem and imagination.*

*We encourage the children to take responsibility for their own decisions and actions and accept the logical consequences that follow. In turn, this helps children to resolve their conflicts and improve their problem solving skills.*

*The Schola Bohemia Services staffs believe that parents, staff and children are all a part of the same team; therefore relationships between all are essential to make your child feel like part of our program.*

***General Info***

*Schola Bohemia Services program operates on premises of Hope Lutheran Christian School in total capacity of 65 spaces.*

*Childcare Groups are created at the beginning of each school year according to the enrolment and by taking in the consideration students’ developmental needs.*

*Schola Bohemia Services works very closely with all staff of Hope Lutheran Christian School to ensure successful operation.*

***Daily Schedule***

|  |  |  |
| --- | --- | --- |
| 7am | Centre opens | *Childcare Designated Meeting Area* |
| 7-8:20am |  Activities |  |
| 8:30 | Transition to HLCS Classrooms | *designated areas in parking lot* |
| 3:00 pm | Pick up /Kindergarten | *Picked up by childcare staff directly from their classrooms* |
| 2:50pm | Pick up/ Gr.1 | *Escorted by Gr.1 teachers to Annex area* |
| 2:55pm | Pick up/ Gr.2 | *Escorted by Gr.2 teachers to outside/ breezeway area* |
| 3:00 pm | Pick up /Gr.3,4,5 | *Escorted by their teachers to outside/breezeway area* |
| 3:00-3:15pm | Transition to childcare designated classrooms, washroom routines, Hand washing |  |
| 3:15-4:15pm | Outdoors |  |
| 4:15-4:30pm | Washrooms, Hand washing, Snack |  |
| 4:30-5:50 | Daily activities, homework |  |
| 6:00 | Centre closed |  |

***Staffing***

*Qualified staff is hired according Fraser Health Licensing Criteria.*

***Payment Policy***

*September to June Regular Hours of Operation: 7:00 am - 9:00 am 3:00 pm - 6:00 pm*

 *Late HLCS Start Operation: 7:00 am - 1:00 pm 3:00 pm - 6:00 pm*

 *HLCS Early Dismissal Operation: 7:00 am - 9:00 am 12:00 noon - 6:00 pm*

*ProD: 7:00 am - 6:00 pm*

*Camps: 8:00am – 5:30 pm*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| ***Options:*** | ***5 days*** | ***4 days*** | ***3 days*** | ***2 days*** | ***Top Up Fees*** ***4+ extra hours \**** | ***Top up Fees*** ***Less then extra 4h \**** |
| ***Before & After School Care*** | ***$ 425*** | ***$ 345.00*** | ***$ 265.00*** | ***$ 185.00*** | ***$ 27*** | ***$ 12*** |
| ***After School Care only*** | ***$ 370*** | ***$ 302.00*** | ***$232.00*** | ***$ 162.00*** | ***$ 30*** | ***$ 15*** |
| ***Before School Care only*** | ***$ 189*** | ***$ 152*** | ***$ 114*** | ***$ 76*** | ***$ 40*** | ***$ 25*** |
|  |  |  |  |  |  |  |
| ***Other Options:*** | ***Daily*** |  |  |  |  |  |
| ***B & A School Care/Drop In*** | ***$ 25.00*** |  |  |  |  |  |
| ***AM / DROP IN***  | ***$ 10.00*** |  |  |  |  |  |
| ***PM / DROP IN***  | ***$ 22.00***  |  |  |  |  |  |
| ***ProD /CAMP DROP IN*** | ***$ 50.00*** |  |  |  |  |  |
| ***½ DAY/ DROP IN*** | ***$ 35.00*** |  |  |  |  |  |

*Any other options then listed above will be assessed by “ Drop In” fees.*

*\* Hours of Operation /not physical hours child will spend at the care/.*

*Monthly Fee:*

*$ 100 Pre-paid Fees Deposit /non-refundable / per student is required with each registration. One time registration fee of $50 is required for all new enrolment. All payments are due upon an invoice issued at the end of each month and payable by cheque, cash or e-transfer to Schola Bohemia Services. We reserve the right to close any account overdue by 15 days.*

*Minimum of two weeks Cancellation notice is required or two weeks fee in lieu of that Notice.*

*If the account is overpaid while Cancellation Policy is followed, the remaining money will be returned to client by Schola Bohemia Services on the last day of child’s enrolment. Any overpayment while child is enrolled in the program will be applied to the next month fees.*

*Extra/ additional fees will be invoiced at the end of each month.*

*Statutory Holidays, Christmas, March Break & Summer*

*Schola Bohemia Services will be closed during Christmas, Spring Break, Summer, all Statutory Holidays and Easter Monday. Parents will be not charged fees for Christmas, Spring Break and Summer holidays. Schola Bohemia Services will consider to operate a camp during Christmas, Spring Break and June (after school finishes) if operation desired by community (min. 15 children required). 5 business days Cancellation policy prior to the scheduled ProD day/Early dismissal day/Late School Starts/Camps applies.*

*ProD Days & Early Dismissals, Late School Starts:*

 *If your child is enrolled in our regular program on any of the days listed above and will attend our extended hours program, the “Top Up fees” will be assessed accordingly. This policy will be strictly enforced as your child’s presence or absence will determine the staffing for the programs over those periods. 5 business days Cancellation policy prior to the scheduled ProD day/Early dismissal day/ Late School Starts//Camps applies, otherwise the higher rate will be assessed.*

*Late Fees:*

*A $1.00 a minute charge per child is due for any child remaining at the centre after the 6:00PM closing time and will be automatically added to next month billing invoice.*

*Drop In*

*Schola Bohemia Services offers Drop In care option if space is available. Fees will be assessed at the end of each month. “Drop In” is considered as a random/emergency enrollment and parents need to make arrangement with the Operator prior to child’s start.*

*Notice*

*Schola Bohemia Services reserves the right to accommodate with priority the clients, who require full time care for their children.*

***Privacy Policy***

*Schola Bohemia Services is committed to protecting your personal information. We collect your personal information in accordance with the applicable legislations only to provide the services for which you have requested and to provide you with information about Schola Bohemia Services. Your personal information is processed and stored in a secure and confidential manner with strict access control. Personal information, that is no longer required will be shredded and disposed of in a manner that maintains confidentiality at all times.*

***Arrival and Pick Up***

*To ensure child/ren safety, each child must be signed to the Schola Bohemia Services attendance list*

***In****/at their arrival to the centre/ and*

***Out*** */at their departure from the centre/.*

*This is done by staff of Schola Bohemia Services.*

 *Parent’s responsibility is to ensure, that staff of Schola Bohemia Services is aware of child’s arrival and departure, especially if picking up their children from the playground.*

*It is very important that you let us know if your child does not require pick up after school as we will search for your child if we think we are supposed to pick them up.*

*HLCS parking lot will be open from 7am- 8:15am for childcare drop off. After 8:15am, parents are encouraged to park across the street by McLean Park and walk their children in. The HLCS parking lot will remain open in the afternoon. Parents will not be allowed to enter the building at any time. Students will be escorted in/out during drop off /pick up times by childcare staff. Childcare doorbell is placed on the left site of the doorframe.*

***Nutrition***

*Schola Bohemia Services does not provide any meals, snacks or drinks to children. Parents are fully responsible to provide variety of lunches and food snacks for their children. Schola Bohemia Services will encourage parents to provide food with maximum nutritional value in accordance with Canada’s food guide.*

*We also take great care to ensure, that children with life threatening food allergies are not placed at risk while in our care. Parents are responsible to list all life threatening allergies into the child’s application package.*

*We are not Peanut/Nut Free care, but in case of life threatening allergies to nuts the Peanut/Nut Free policy will be implemented.*

*All parents will be provided with list of Life-threatening allergies at the beginning of the school year and /or with when updates to the Allergy list occurs*

###### *ILL CHILDREN*

*Schola Bohemia Program strives to ensure that all staff and child(ren) remain in good health. The staff will perform a daily health check on all children as they arrive at the centre. Any signs of ill health, marks or other anomalies will be recorded in the daily log. Children will be monitored throughout the daily program for symptoms of ill health.*

*A general guideline for determining if your child should be at the childcare is as follows:*

*If the child is too ill to participate actively in all aspects of the program including* ***outdoor*** *play, the child is too ill to be in childcare.*

*(Staff are required to maintain the ratio (staff/children) at all times, therefore staff are unable to stay indoors with child(ren), who cannot participate in outdoor activities).*

*For further guidance, please talk to the Centre Manager or staff. If your child is absent due to illness, please advice the staff as soon as possible about the type of illness your child has contracted. This will help the staff to identify possible symptoms in other children.*

*If your child is ill with one of the reportable communicable diseases it must be reported to the Centre Manager as soon as possible as other parents must be notified of the illness presence.*

***Isolation Strategies***

*A child who develops symptoms of ill health during the stay at the centre, that requires he/she be sent home will be isolated from his/her peers and the parent contacted and asked to collect the child from the centre. While awaiting pick up the child will be placed and supervised in the designated isolation room.*

## Exclusion Policy

*Schola Bohemia Services Program follows the guidelines instituted by Fraser Health when determining when children should be excluded from care and the length of the exclusion.*

*In general, a child will be excluded from the program if the illness:*

* *prevents the child from participating fully in the program activities of the centre*
* *results in greater care than what can be provided for at the centre (e.g. requesting the child be kept indoors during outdoor play periods)*
* *is an infectious disease that necessitates isolation and exclusion in accordance with Fraser Health.*
* *If there is an infectious disease outbreak at the centre, and child is not immunized.*

***Medication and Allergy Policy***

*No medication will be given to a child without proper documentation.*

*If non-prescription medications are to be given, a note from the doctor needs to be provided.*

*If child consumes medical cannabis, proper doctor’s note must be provided.*

*All medication needs to be supplied to the childcare in the original container with the child’s name, prescribing physician’s and pharmacist’s direction for use including dosage.*

*All medication will be locked.*

*All Medical Forms can be found on https://hopelcs.ca/school/before-and-after-care/*

***Smoke Free Environment***

*Schola Bohemia Services is a smoke free environment. Smoking is not permitted anywhere on the premises including the parking lot.*

*Smoke Restrictions include smoking and holding lighted: tobacco, use of e-cigarette or smoke or vape of cannabis. This prohibition excludes medical cannabis.*

***Clothing***

*Parents must supply their children with necessary and appropriate clothing to keep their children warm, comfortable and dry.*

*Wheeled shoes are not permitted at any time. They present a serious safety hazard.*

*We would request, that children not wear jewelry while in attendance at Schola Bohemia Services. It is easy for the jewelry to become caught on clothing, toys and equipment in the care. The jewelry can fall off without the child or staff being aware or it can be broken or damaged.*

*All scarfs must be tucked into the jackets when outside in the playground.*

***Toys and Electronics***

*Schola Bohemia Services Program has an adequate supply of toys and games for the children to play with, therefore there is no need to bring toys from home.*

 *There will be no trading or giving of toys at the center.*

*No electronics of any type are permitted ,unless previous arrangements are made with staff. The playtime will not exceed ½ hour limit.*

*Movies may be offered during ProD days and camps.*

*Schola Bohemia Services assumes no responsibility or liability for lost, stolen or damaged possessions brought into the program.*

***Playground Policy***

*As a licensed childcare, we are obligated to follow Active Play Legislation as per Community Care and Assisted Living Act.*

*Schola Bohemia Services recognizes the importance regular physical exercise and fresh air provide for the proper growth and development of the children, therefore all*

*children are expected to participate fully in our outdoor program. During outdoor play, children must wear the proper attire.*

*On days when the weather conditions prevent us from taking children outside for their regularly scheduled playtimes, alternate gross motor activities may be provided for the children indoors.*

###### *Field Trip Policy*

*Schola Bohemia Services plans special trips to places of interest throughout the year. Each time a field trip is planned, parents will be given a permission form. The permission form will outline the destination; date and time of the trip including the time children need to arrive at the center in advance of the trip and the expected time of return to the center, and the method of transportation. If any special items are required for the day’s activities, these will be listed as well. The permission forms* ***must*** *be completed in full, signed and returned to the center by the deadline listed on the permission form. Children who do not have a signed permission form* ***will not*** *be permitted to participate in the trip.*

## Fire Drills and Emergency Procedures

 *Safety procedures and drill have been put in place and synchronized with HLCS procedures for:*

* *Fires*
* *Earthquakes*
* *Lock downs*
* *Weather*

*Program conducts monthly fire drills, as required by the FH Licensing Authority. In the event of an actual fire or an emergency situation it may be necessary to evacuate the building. Schola Bohemia Services will use the McLean Park as a designated area, or an emergency shelter if necessary for children’s safety.*

## Emergency Shelter:

## #4A 2099 Lougheed Hwy.

*Port Coquitlam, BC*

*V3B 1A8*

*604-220-4250*

**Out of Province Contact in Case of Emergency**

*Carmelite Day Nursery Toronto 1-416-536-5313*

*Schola Bohemia Services will use the Out of Province contact to provide parents with further update on emergency procedures when local phone lines would be out of service.*

***Homework Support***

*Schola Bohemia Services staff work close with all HLCS teachers and administration staff in support of your child’s/children’s learning.*

*Homework time and homework support is offered after the outdoor activities.*

*Please, note that we cannot offer individual “one on one” attention as this is a group childcare.*

***Behaviour Management Policy Statement***

## The behaviour management policy of Schola Bohemia Services is to:

1. *Create and maintain an atmosphere of trust and learning.*
2. *Encourage children to have respect for themselves, each other and the environment.*
3. *Teach children self-discipline and responsibility, and to foster the development of a positive self-image.*
4. *Design programs that give children a sense of control over themselves and their situations.*
5. *Encourage children to express their feelings in a positive manner and to use words rather than actions to resolve conflicts.*
6. *Discipline positively.*
7. *Have a commitment to positive behaviour management as a criterion for employment at Carmelite Day Nursery.*
8. *Consider the parents of the children as partners in our efforts to provide a safe, stimulating and positive environment for the children.*
9. *Keep the parents informed of the accomplishments of, and any concerns about, their children.*
10. *Forbid the use of the following:*
	1. *corporal punishment of a child /sexual abuse/physical abuse*
	2. *deliberate use of harsh or degrading measures against a child to induce humiliation or the loss of the child's self-respect.*
	3. *deprivation, or the threat of deprivation of such basic needs as food, shelter, clothing or bedding/financial abuse*
	4. *confining a child in an unfamiliar room, or a room separate from other children or adults; neglecting child’s needs.*
	5. *screaming or abusive language.*

*The staff at our center reviews the Behaviour Management Policy and signs a statement annually, that they will comply with these guidelines.*

***Thank you for taking your time to read***

***our Parent Handbook***

***and***

***Welcome to***

***the Schola Bohemia Services Childcare!***

Updated: August 15, 2023